

## **Terms and Conditions**

The terms and conditions page on our website. Typesetting and printing errors are reserved on this website page. Download the deposited terms and conditions as a PDF.

### **Download:**

### **To book**

You can request a booking as a result of a booking request on the website or by email. LOTT holiday homes & more only includes the holiday homes listed on the site:

<https://www.lottholidayhomes.com>

### **Payment booking Orders**

Every booking request is confirmed by LOTT holiday homes & more by means of a final booking confirmation. You will receive the final booking confirmation by email. The amount and payment details and N.A.W. details are also mentioned. LOTT holiday homes & more would like to receive an e-mail for approval, the cancellation conditions are in effect and the amount as described in the confirmation must be paid.

In the event of late payment, LOTT holiday homes & more is entitled to cancel the booked holiday home. The cancellation conditions for the tenant will then remain in full force.

### **Reflection time**

You can cancel any booking within 5 days, calculated from the booking date stated on the booking confirmation. You can cancel by sending an email to [info@lottholidayhomes.com](mailto:info@lottholidayhomes.com). LOTT holiday homes & more will confirm your cancellation upon receipt. In case of cancellation after these 5 days, the cancellation conditions remain in full force (see article cancellation by tenant). When booking within 12 weeks before the start of the desired rental period, there is no reflection period and the cancellation conditions as described in article 'cancellation by tenant' apply.

### **Cancellation by tenant**

Cancellations must be communicated to LOTT holiday homes & more by email. Immediately after receiving an email containing the written cancellation, LOTT holiday homes & more will send a cancellation confirmation by email. In case of cancellation after 5 days and up to 12 weeks before the start of the agreed rental period, 50% of the rent will be charged. In case of cancellation within 12 weeks to 8 weeks before the start of the agreed rental period, 70% of the rent will be charged. In case of cancellation within 8 weeks of the agreed rental period, the full rental amount is due.

Cancellations or changes (which have the effect of shortening the stay) within 56 days before arrival, lead to the cancellation of the right to a refund or settlement of the total

amount. Cancellation or earlier departure does not entitle you to a refund of the rent. In the event of cancellation, the first deposit will never be refunded. We also always recommend taking out all-risk cancellation/travel insurance.

### **Cancellation by LOTT holiday homes & more**

If, due to any circumstance at LOTT holiday homes & more, it is necessary to cancel the already rented holiday home, the tenant will be notified immediately and, if possible, with an offer of an alternative. If the tenant does not accept this alternative or if LOTT holiday homes & more cannot offer an alternative, LOTT holiday homes & more will immediately refund the amount already paid by the tenant. The tenant has no more or other right than to reclaim this amount. Excluded are short-term bookings, i.e. bookings that have taken place 8 weeks or less before the start of the booked rental period.

### **Force Majeure / Pandemic / Natural Disasters**

In the case of any new external situation over which LOTT holiday homes & more has no influence whatsoever and where it may occur that both tenant and landlord do not want to cancel, in that specific case a joint solution will be looked at. A possible solution is to move it to another period. An amount of 200.00 euros will be charged on the current booking, regardless of the outcome of the joint solution.

### **Guarantee**

The deposit varies from 200–500 euros, depending on the length of stay and the size of the booked holiday home. The deposit must be paid in cash on arrival. You will receive this back on departure if the points of delivery on departure, as described in the information folder in the holiday home, have been met.

### **Liability of the tenant**

During your stay in the holiday home, you as a tenant are fully liable for the rented holiday home, the furnishings and all items that belong to the rented property and damage caused by yourself and/or by your travel companions will be reimbursed immediately and in full. to be given to the landlord. You as a tenant are also fully liable for any additional costs. LOTT holiday homes & more is entitled to still hold the tenant liable if the damage caused has not been settled or not properly settled. or the costs to be paid locally have not been paid (in full) by the tenant. All related (collection) costs are entirely at the expense of the tenant named in the booking confirmation.

House rules present and/or provided at the holiday home are an integral part of the rental agreement and must of course be strictly adhered to.

The number of persons stated in the description of the house is the maximum number allowed in the holiday home. Occupancy with more people is not permitted. LOTT holiday homes & more is entitled to refuse access to the holiday home if you arrive with more than the maximum number of people allowed. If you want to invite friends during your holiday, discuss the possibilities with LOTT holiday homes & more in advance.

### **Liability of LOTT holiday homes & more**

LOTT holiday homes & more accepts no liability for loss, theft, damage or injury of any kind caused to or by tenants of LOTT holiday homes & more

LOTT holiday homes & more also accepts no liability for damage caused by natural disasters, attacks, strikes, acts of violence and coming into contact with an aircraft or parts thereof.

LOTT holiday homes & more is not responsible for accidents, injuries or illnesses that occur during a stay in or around the houses on the property of the holiday homes of LOTT holiday homes & more. In addition, LOTT holiday homes & more is not responsible for the loss of personal belongings or valuables.

Obvious errors or mistakes in the description or prices of the accommodations offered by LOTT holiday homes & more are not binding on LOTT holiday homes & more.

By accepting this booking it is agreed that all guests or other invitees expressly acknowledge the risk of damage resulting from the use of the property.

Not all sports facilities, swimming pools, restaurants and shops mentioned in the property description are open day in, day out, all year round. LOTT holiday homes & more is not liable for facilities that are/were not accessible during your holiday for whatever reason. This also applies to the on-site facilities of LOTT holiday homes & more itself.

The use of all facilities is at your own risk and can in no way be held liable for LOTT holiday homes & more.

It is possible that 'work' takes place in the vicinity of your holiday home. For example, we think of road breaks or construction activities. You will understand that we cannot accept any responsibility for any noise nuisance. We will try to keep construction activities on the site of LOTT holiday homes & more to a minimum.

### **Complaints**

Despite our concerns, it is possible that you have a complaint. You can of course submit this complaint to us during your stay.

If the complaint has not been satisfactorily resolved, you can submit it again to LOTT holiday homes & more, in writing and with reasons, at the latest within 4 weeks after termination of the rental period. Complaints submitted later will not be accepted and an alleged right of action will lapse.

Independently occupying a holiday home other than that offered by LOTT holiday homes & more, or leaving the rented holiday home without consultation with LOTT holiday homes & more, nullifies all rights to compensation or compensation.

LOTT holiday homes & more is, in any case, maximum liable for the amount of the rent.

### **Cancellation insurance**

We always strongly advise everyone to take out an all-risk cancellation/travel insurance for every holiday.

### **On the spot**

The rental of the holiday homes of LOTT holiday homes & more runs from Saturday to Saturday, unless stated otherwise on your booking confirmation. You can occupy the holiday

home on the 1st day of your stay between 4 pm and 8 pm. On the day of departure, you leave the house before 09:30. If you think you will arrive later, please let us know in time by calling or sending a whatsapp to 0033 610093019.

A high chair and baby cot are available on request. Please indicate when booking if you wish. You should always bring your own towels (towel and tea towels) and bed linen for the cot. You must take care of the daily cleaning of your holiday home yourself.

### **Pets**

Pets are welcome - in consultation - at LOTT holiday homes & more. A pet should not enter the bedroom(s) downstairs or upstairs. Pets are let outside the grounds of LOTT holiday homes & more. You are responsible for cleaning up your pet's droppings on the grounds of LOTT holiday homes & more.

### **Number of persons**

The maximum number of persons is stated for each gite/holiday home. Children from birth count as a person.

### **Disclaimer**

LOTT holiday homes & more pays great attention to this website and the reliability and topicality of the data included. Despite all due care, inaccuracies and incompleteness cannot be prevented. LOTT holiday homes & more is not liable for errors or inaccuracies. Of course, as soon as we have noticed an error or inaccuracy, we will correct it.

This website contains hyperlinks to other websites. If these websites are managed by LOTT holiday homes & more, this will be indicated. All other linked websites are owned and/or controlled by third parties. LOTT holiday homes & more is therefore not responsible for and does not accept any liability for the availability, correctness and completeness of (the content of) these websites.

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LOTT holiday homes & more reserves the right to make changes to this website or to our range of holiday homes and activities without prior notification.

### **Privacy Policy**

LOTT holiday homes & more respects your privacy and ensures that your personal information remains strictly confidential. All information regarding personal data is processed in accordance with European legislation and Dutch guidelines. LOTT holiday homes & more does not make your personal data available to third parties in any way, except for the implementation of the holiday you have booked.

See also our extensive privacy policy.